

Bonneville County Utility Coordinating Council
Meeting – Tuesday, April 10th, 2018
Syringa Networks – 460 Park Avenue, Idaho Falls, ID 83404

Attendees

Corrin Laird, Syringa Networks	Eric Robinson – Meadow Creek Wind
Douglas Brooks, Syringa Networks	Eric Verner, Horrocks Engineers
Bill Sargeant, Syringa Networks	Anne Rector, Syringa Networks
Candy Elliott, Intermountain Gas	Austin Little, Syringa Networks
Brent Ethington, Meadow Creek Wind	Mark Munoz, Syringa Networks
John Morgan, Idaho Falls Power	Jack Yasaitis, Lytle Signs
Teri Tengaio, Intermountain Gas	Charles Haszier, Intermountain Gas
Heinz Schreier, Cable One	Dan Bodily, Rocky Mountain Power
Jason Clapp, City of Ammon	Lorraine Bradley, City of Ammon
Julie Maki, Digline	Frank Warr, Syringa Networks
Brandon Wilson, Syringa Networks	Tom Judd, Syringa Networks

Call Meeting to Order – Corrin Laird, President called the meeting to order at 11:01 A.M. at Syringa Networks and welcomed new attendees.

Treasury Report – Doug Brooks, Treasurer

- Account Balance is \$578.13
 - 3 Deposits for dues this month (Digline, Intermountain Gas, and Meadow Creek Wind Farm) Falls Water, and City of Ammon)

Business/Information

- Spring 2018 IUCC Meeting Information – Would like to send 1-2 people from our UCC
- Future presentations for our meetings as well as damage prevention events being put together (stay tuned for more details)

News from agencies

Syringa Networks

- Yellowstone – Out staking a job by State Trailer and saw stakes. Was concerned there might be a conflict but found out as Candy (Intermountain Gas) stated their removing all the trailer homes in that area and leveling the ground for a commercial lot.
- Lincoln Rd – Is still a big on-going project for most of us.
- Asked Horrocks to look into maybe providing a list of projects to not only to help them with planning and knowing where various utilities are located with data we might provide, but also for the various utility companies budget purposes. Eric will look further into what he can provide.

Cable One

- Rebuilding a lot of lines within the city and doing a lot of ongoing maintenance within their plant.
- Tons of subdivisions is causing a lot of new installs and relocates.
- Lincoln Project - they have lot network out that way which will require a lot of work as the project continues.

Intermountain Gas

- Pipe replacement project – 6” old pipe running down South Homes will be abandoned and take about 2-years to complete. New lines will go a block east and a block west and tie in all main lines together to abandon line down South Homes.

Idaho Falls Power

- Elm and South East Blvd roundabout will be a big project this summer

- A lot of commercial and residential new subdivisions

Horrocks Engineering

- Horrocks has a development group that does a lot of commercial builds and also a highway division that Eric works for that deals a lot with ITD and local roads projects.
- Deals with a lot of GIS work and project management – interesting in hearing more about various projects, mapping efforts, and or data we’d like to share.

City of Ammon

- Finishing up Midway project – installing fiber optics

Other projects discussed:

- Along the golf course on Yellowstone (US 20) – the city will be putting in a bike path and go down Elva to senior citizen center.

Digline – Julie Maki (Presentation)

Stats:

- Tickets for Bonneville County: In 2016 there were 1237 tickets called in year to date (first quarter), in 2017 for the first quarter there were 1256 tickets, and this year so far, it’s 1308 tickets. A steady incline in calls, about 50 more this year so far than last. It’s looking to be a record breaking locating year for Bonneville County.

Notifications by County 2018 - Inbound

County	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Bonneville	341	356	611										1,308

Total Ticket Summary - Inbound

Month	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	2,485	2,726	2,858	2,806	2,568	3,944	4,078	4,400	2,864	5,782
Feb	2,782	3,119	2,922	3,650	3,660	4,203	5,908	6,225	5,546	6,813
Mar	5,034	5,969	4,925	5,171	6,398	7,775	9,477	9,929	10,926	10,246
Apr	7,681	7,752	6,925	7,538	9,072	10,123	10,822	11,643	11,719	0
May	7,622	7,322	8,027	8,759	9,650	10,145	9,891	11,791	13,726	0
June	7,523	7,445	7,948	7,822	8,322	9,896	10,839	11,894	13,057	0
July	6,998	6,946	6,574	7,079	8,393	9,264	10,076	10,201	11,520	0
Aug	6,719	6,475	7,013	7,555	8,328	8,318	9,516	11,965	12,589	0
Sept	6,579	6,638	6,529	7,125	7,770	8,453	9,884	11,270	10,434	0
Oct	5,675	5,884	6,151	7,634	7,705	8,155	8,780	9,888	11,363	0
Nov	4,213	4,136	4,371	5,012	5,038	5,062	6,054	8,069	8,314	0
Dec	2,538	2,617	2,956	3,150	3,064	4,408	4,245	3,749	5,192	0
Yearly Totals	65,849	66,818	67,199	73,301	79,952	89,746	99,571	111,024	117,250	22,841

- Digline started in 1990 and is an Idaho owned on-call notification center, and covers the lower 39 counties in Idaho out of 44. Password is the other one call notification center that covers the remaining counties in northern Idaho.
- With 308 members that subscribe to Digline, and they have 9 full-time staff and 4-5 seasonal staff to handle to call flow.
- Per the Idaho Statute every company that has any underground facilities is legally obligated to be a part of the one call center. There are more than 308 utilities in just the 39 counties and part of that comes from lack of education about what Digline does (homeowners associations that have high power gas lines, irrigation companies, and ITD has fiber and aren’t members).
- Went over www.Digline.com and various tabs (laws, damage prevention board, predesign request form, online ticket system, etc.) Digline is trying to promote the online ticket system as much as they can. It’s faster, more efficient, and will help keep costs down for the members. It takes about 2 minutes for their agents to process a web request, whereas it takes 5 minutes for a phone call.
- Idaho Power had a hard time attaching a PDF map for online locate requests. PDF and PNG are the only file types the online database will take. If the file is more than 1.5mb e-mail to Digline and they will ship it out with your ticket.
- Trey with Digline put together a guide step by step on how to enter a locate request online.

Positive Response

- “It’s a two-way communication on locate tickets”
 - Contractor or requester contacts the call center

- the call center notifies the utilities and the locate companies on the locate request
 - The missing link is once the locate is completed the information isn't always getting back to the requestor that it's been located, or if it even needed to be located by that company.
- 22 states are already doing positive response. Washington just started in the last few months and it's currently voluntary. There have been several discussions over the last 2 or 3 years about Positive Response in Idaho and we just need to educate utilities and contactors more about it to see if that's something we want to do.
- The software would have to be put in place where a contractor and homeowner would have to log in and look at the status of the ticket (Clear, unlocatable line, located, etc.).
 - Questions to address:
 - How are we going to get the word out to everyone?
 - Would it be voluntary before the damage prevention board makes it mandatory?
 - What kind of training is required?
 - What role will 811 or the one call centers play?

Business Day

- What's a business day? In 1990 when Digline was established a normal working day was 8 A.M. - 5 P.M. M-F. 28 years later people's shifts are a lot different.
- It was brought up that the Idaho Statute says something different than what the One-Call centers practice a business day to be.
- Obviously, weekends and holidays get thrown out there not a business day; instead of a business day being 8-5 like Digline does right now, a business day really starts at midnight (12 A.M.) until 11:59 P.M. according to the state statute. Right now, Digline just goes 48 hours from when the ticket was called in.
 - Example: If you were to call in a locate today at 11:30 the first day doesn't count. So today Tuesday wouldn't count as the locate period, it would be all day Wednesday, all day Thursday, so Midnight Thursday/Friday morning is when that ticket would be due or when work could begin.
- Digline is looking to adjust to Idaho Statute. This will take place either July 1st or no later than August 1st depending on how fast their programmers can adjust their database.
- Instead of chasing tickets, locators can actually plan their locators accordingly. It should help locates run a little smoother in general. Digline operators currently do and will continue to inform the callers when the tickets will be due or when work can begin.
- Positive Response and Business day could really go hand in hand. A contractor could really start work sooner than they are now if they get the clear from every company notified of the tickets.

Agenda for Next Meeting

- Schedule monthly/bimonthly demonstrations (Power, locating, etc.)
- Update from Idaho UCC meeting

Closing and Adjournment

- Approve previous meeting minutes reviewed and approved by board
- Meeting was adjourned at 11:57 P.M. by Corrin Laird

Next meeting set for Tuesday, May 8th, 2018

@ Syringa Networks – 460 Park Avenue, Idaho Falls, ID 83404